GRANITE FALLS
SWIM AND ATHLETIC CLUB

Concession Attendant

Contact: Erin@granitefallsclub.com

General Description

The Concessions Attendant is responsible for maintaining operations and assisting customers at the Shark Shack. This position assists in setting the example and ensuring the highest level of guest experience in concessions. The attendant reports to the Concessions Manager.

Duties and Responsibilities

- Responsible for welcoming and interacting with Guests in a positive and friendly manner
- Responsible for greeting Guests and taking their order and entering into POS system
- Suggests additional items as appropriate
- Receives and processes payment
- May assemble orders and present to guests according to recipe guidelines
- Responsible for maintaining work area-restocking and cleaning
- Ensures that food presentation is fresh and up to quality standards
- Replenishes food and other serving items as necessary
- Portions back-up items

Physical Requirements and Demands

- Must be 18 years of age
- Able to effectively work independently or as part of a team
- Ability to multi task and work in a very fast paced environment
- Speed, accuracy and efficiency are required and ability to work well under pressure
- Demonstrated ability to own and resolve guest situations
- Enthusiastic about interacting and helping guests
- Self-directed (can complete tasks with minimal supervision)
- Willing to follow instructions & take direction
- Can complete repetitious tasks while maintaining quality
- Strong verbal communication skills
- Must be flexible and able to work a variety of shifts, including days, nights, weekends, holidays and special events
- Perform all job-related functions in a cordial friendly manner, committed to exceeding Guests' expectations

Education	Not Required
Experience	None Required
Degrees, Licensure, and/or Certification	N/A
Knowledge, Skills, and Abilities	Cash handling capabilities and be able to count back proper change